

TERMS & CONDITIONS OF DATA PROTECTION POLICY

ACCEPTANCE

This website ("USAINS Website") is provided to you by USAINS Biomics Laboratory Testing Services Sdn Bhd ("USAINS") on the following terms and conditions ("Terms and Conditions"). By accessing any page on this USAINS website, you agree to be bound by these Terms and Conditions. These Terms and Conditions may be updated by USAINS from time to time without prior notice. You should check the Terms and Conditions for updates each time you access the USAINS Website.

OUR COMMITMENT TO PRIVACY

As your privacy is important to us, we provide this Statement explaining our online information practices and choices you can make about the way your information is collected and used. For easy accessibility, this Statement will be made available on our homepage.

THE INFORMATION WE COLLECT

There are two forms of information that USAINS collects online: Website Visitor ship Information and Personal Identifiable Information voluntarily provided to USAINS by USAINS Website visitors.

WEBSITE VISITOR SHIP INFORMATION

USAINS gathers information on Website activity, such as data on the number of people who visit the USAINS Website, the pages they visit, the duration of their stay, etc. Website Visitor ship Information is:

Collected on an aggregate, anonymous basis, which means no Personal Identifiable Information is associated with this data;

Gathered through the use of web server logs and cookies.

If you do not wish to have cookies placed on your computer while browsing the Website, please set your browsers to refuse cookies before using the Website, with the drawback that certain features of the Website may not function properly without the aid of cookies.

PERSONAL IDENTIFIABLE INFORMATION

Personal Identifiable Information is collected on certain pages of the USAINS Website. If you contact USAINS online to ask a question, post a feedback, or participate in voluntary online surveys, you will find that those contact forms ask for certain types of Personal Identifiable Information to assist us in complying with your requests.

USAINS may ask you to provide Personal Identifiable Information, on specific pages of the USAINS Website. The information requested may include your name, address, email address, contact number, and your comments. Personal Identifiable Information may be forwarded to a USAINS business unit, subsidiary, or affiliate company that is equipped to handle your inquiry or feedback.

Personal Identifiable Information is collected only when USAINS Website visitors voluntarily provide it and such information is not necessary to simply browse the USAINS Website.

HOW WE USE THE INFORMATION

We use the information you provide about yourself to perform the service you have requested and may use that information to provide you with information about other USAINS services or products that may be of interest to you. Your information may be shared among our employees, agents, or other related and unrelated USAINS entities and/or business partners acting on our behalf to provide a product or service that you have requested. We do not share this information with non-USAINS companies except to the extent necessary to complete your requests and, in the event we do share it, it is subject to their agreement to treat it as confidential business information and with the understanding that it may not be used for any purpose other than to perform their function. If you inquire about a product that USAINS does not sell directly, we may forward your information to a USAINS authorized dealer, distributor, or other resellers. Use of your information by the authorized dealer, distributor, or reseller is governed by its own policies, not USAINS'. USAINS may also provide links to other sites from the USAINS Website. We use return email addresses to answer the email we receive as well as to provide you with product and service updates, special promotions, and offers.

In the course of growing or restructuring our business, we may purchase the assets of another company or sell the assets of our company. During these transactions, information about customers is frequently considered a business asset that is the subject of such a purchase or sale. Also, in the unlikely event that USAINS or substantially all its assets are either acquired or subject to liquidation in bankruptcy, information may be transferred as well.

The USAINS Website may contain hyperlinks to and from other internet websites. These websites may have different privacy practices from the ones described here. Since this Statement applies solely to this Website, please read the privacy Statement of the other websites you visit.

We release information when we believe release is appropriate to comply with law, to enforce or apply our agreements, or to protect the rights, property, or safety of USAINS, USAINS Website users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

OUR COMMITMENT TO DATA SECURITY

USAINS strives to ensure that our systems are secure and that they meet industry standards. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate procedures to safeguard and secure the information we collect online. The security of personal information you may submit in connection with a promotion entry, survey response, and/or registration for any feature on the USAINS Website is of the utmost concern to us, and we strive to ensure its security on our systems. However, no data transmission over the Internet can be guaranteed to be completely secure, we cannot guarantee the security of any information that you transmits to us, and you transmit such information at your own risk. We will continue to assess new technology to evaluate its ability to provide additional protection of your information.

RIGHT TO AMEND OUR ONLINE PRIVACY STATEMENT

USAINS reserves the right to amend this Statement at any time. Changes will be effective immediately upon posting on the Website.

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

This Notice applies to USAINS Biomics Laboratory Testing Services Sdn Bhd and the USAINS Group of Companies (collectively referred to as "USAINS", "us", "our", or "we"). For the purposes of Notice, under the Personal Data Protection Act 2010 (hereinafter referred to as "the Act"), which regulates the processing of personal/customer data in commercial transactions, the terms "personal data" and "processing" shall have the same meaning as prescribed in the Act.

1. This written notice serves to inform you that your personal data is being processed by us or on our behalf.
2. The personal data processed by us may include without limitation your name, NRIC number, contact details such as telephone number and correspondence address, financial and banking account details provided by you in the documents as prescribed in paragraph 4 of this Notice and all other details relating hereto.
3. We process your data, including any additional information that you may subsequently provide, for the following purposes ("Purposes"):
 - i. To carry out our obligations related to the sales and/or the provision of our products and/or services to the customer
 - ii. For communication with you regarding a variety of information on products and services, sales and/or general administration purposes
 - iii. To maintain and update our customer service records
 - iv. For statistical records and analysis

- v. To promote and provide the customer with information related to our products and services unless you have otherwise indicated that you do not wish for us to process your personal data for such purpose

And such other purposes as may be related to the foregoing.

4. Your personal data is and will be collected from you and/or from the information you have provided in your emails, all application / registration forms, information that you may provide us from time to time via oral communications and written communications and information provided by third parties such as credit information provider and our business partners.
5. Your personal data may be disclosed to parties such as but not limited to our related corporations, banks, auditors, governmental departments and/or agencies, regulatory and/or statutory bodies, credit check companies, business partners, service providers, our manufacturers, and any such third party requested or authorised by you for any of the above Purposes or any other purpose for which your personal data was to be disclosed at the time of its collection or any other purpose directly related to any of the above Purposes.
6. If you fail to supply the above personal data or subsequently withdraw your consent to our processing of your personal data, we may not be able to process your personal data for any of the above Purposes.
7. Your personal data may be transferred to a place outside Malaysia for the Purposes above.
8. You are responsible for ensuring that the data you provided to us is accurate, complete, and not misleading and that such data is kept up to date.
9. In the event of any inconsistency between the English version and the Bahasa Malaysia version of this notice, the English version shall prevail over the Bahasa Malaysia version.
10. You may access or request for updating and correction of your personal data and to contact USAINS with any enquiries or complaints in respect of your personal data as follows:

The Executive Assistant / Customer Service,
USAINS Biomics Laboratory Testing Services Sdn Bhd,
Suite 016 Ground Floor, Kompleks EUREKA,
Universiti Sains Malaysia,
11800 USM Minden,
Penang,
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Telephone: +604 659 3140; +604 655 3106
Fax: +604 656 9796
Email: admin@usainsbiomics.com

If you wish to withdraw your consent and to unsubscribe from any future correspondences, please email us, otherwise we assume that you agree to our processing of your personal data in accordance with the above.

NOTIS DI BAWAH AKTA PERLINDUNGAN DATA PERIBADI 2010

Notis ini adalah terpakai terhadap USAINS Biomics Laboratory Testing Services Sdn Bhd dan Kumpulan Syarikat USAINS ("KSU") (selepas ini disebut sebagai "kami"). Untuk tujuan Notis di bawah Akta Perlindungan Data Peribadi 2010 (selepas ini disebut sebagai "Akta"), yang mengawal selia pemrosesan data peribadi untuk tujuan transaksi komersial, terma-terma "data peribadi" dan "pemrosesan" akan mempunyai maksud seperti yang ditakrifkan di dalam Akta.

1. Notis bertulis ini bertujuan untuk memaklumkan kepada anda bahawa data peribadi anda sedang diproses oleh atau bagi pihak kami.
2. Data peribadi yang diproses oleh kami termasuk tanpa had nama, nombor kad pengenalan, maklumat perhubungan seperti nombor telefon, alamat surat-menyurat, butiran kewangan dan akaun perbankan anda, yang diberikan oleh anda dalam dokumen-dokumen yang dinyatakan dalam perenggan 4 Notis ini dan sebarang butiran-butiran lain yang berkaitan dengannya.
3. Kami sedang memproses data peribadi anda, termasuklah sebarang maklumat tambahan yang anda mungkin berikan kemudian, untuk tujuan-tujuan berikut ("Tujuan-Tujuan"):
 - a. Untuk menjalankan tanggungjawab kami yang berkaitan dengan jualan dan/atau pembekalan produk dan/atau perkhidmatan kami kepada anda
 - b. Untuk berkomunikasi dengan anda tentang pelbagai maklumat mengenai produk dan perkhidmatan, jualan dan/atau tujuan pentadbiran kami
 - c. Untuk mengekalkan dan mengemaskini rekod perkhidmatan pelanggan kami
 - d. Untuk rekod-rekod statistik dan analisis
 - e. Untuk mempromosi dan memberikan anda maklumat berkenaan dengan produk-produk dan perkhidmatan-perkhidmatan kami selainkan anda sebaliknya menunjukkan bahawa anda tidak berniat untuk kami memproses data peribadi anda untuk tujuan tersebut.

Dan bagi tujuan-tujuan lain yang mungkin berkaitan dengan perkara-perkara yang dinyatakan di atas.

4. Data peribadi anda sedang dan akan dikumpulkan daripada anda dan/atau merangkumi segala maklumat yang anda berikan di dalam emel anda, semua borang permohonan / pendaftaran, maklumat-maklumat lain yang anda berikan melalui komunikasi lisan atau bertulis serta maklumat-maklumat yang diberikan oleh pihak-pihak ketiga seperti pembekal-pembekal informasi kredit dan rakan perniagaan kami.
5. Data peribadi anda mungkin dizahirkan kepada pihak-pihak seperti dan tidak hanya terhad kepada syarikat-syarikat berkaitan kami, bank-bank, juru audit, semua jabatan dan/atau agensi kerajaan dan/atau kuasi-kerajaan, badan-badan penguatkuasa dan/atau berkanun, syarikat-syarikat pemeriksaan kredit, rakan-rakan perniagaan dan/atau pembekal-pembekal perkhidmatan, pengilang kami, dan sebarang pihak ketiga yang lain yang mana anda telah minta atau memberikan kuasa kepada kami untuk menzahirkan data peribadi anda untuk tujuan-tujuan yang dinyatakan di atas atau sebarang tujuan lain yang mana data peribadi anda telah dizahirkan pada masa pengumpulannya atau untuk tujuan lain yang mempunyai hubungan secara langsung dengan mana-mana Tujuan-Tujuan yang dinyatakan di atas.

6. Jika anda gagal untuk memberikan kepada kami data peribadi yang dinyatakan di atas atau menarik balik persetujuan anda untuk memproses data peribadi anda, kami mungkin tidak boleh memproses data peribadi anda untuk sebarang Tujuan-Tujuan yang dinyatakan di atas.
7. Data peribadi anda mungkin dihantar ke lokasi-lokasi di luar Malaysia untuk Tujuan-Tujuan yang dinyatakan di atas.
8. Anda bertanggungjawab untuk memastikan bahawa data peribadi yang anda berikan kepada kami adalah tepat, lengkap, tidak mengelirukan, dan data peribadi tersebut adalah yang terkini.
9. Sekiranya terdapat sebarang ketidakseragaman di antara versi Bahasa Inggeris dan Bahasa Malaysia ke atas Notis ini, maka versi Bahasa Inggeris akan digunakan.
10. Anda boleh mengakses dan memohon untuk mengemaskini atau membuat pembetulan data peribadi anda serta menghubungi kami untuk sebarang pertanyaan atau aduan berkenaan dengan data peribadi anda seperti berikut:

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Emel: admin@usainsbiomics.com

Jika anda ingin menarik balik persetujuan dan berhenti melanggan dari mana-mana koresponden pada masa hadapan, sila emel kepada kami, jika tidak, kami menganggap bahawa anda bersetuju untuk pemprosesan ke atas data peribadi anda seperti di atas.